

## REPORT OF AVP, VETERANS AFFAIRS AMM 2010

Veterans Affairs remains a work in progress for this Administration as the demand for treatment and veterans service due to prolonged in engagements, increasing injuries, stress factors leading to suicides, mental episodes, family issues and rotational demands. These complex issues have required intensive management and foresight on all levels of leadership including USAWOA.

It remains my pleasure to be able to contribute to the health, welfare and comfort of our military service members, active, reserves and retired. My continued gratitude to those that have helped me by providing timely and valuable information and thanks to the Home Office, Don, Dave and other staff members.

During this past year, The Department of Veterans Affairs implemented one of many programs called "Patient Centered Medical Home (PCMH) Transformation Initiative". The goal is to create a patient-centered environment in order to hopefully of making a "best care decision" for the veteran's health and welfare. Upon invitation to serve on this panel and reviewing the concept paper and the action plan, it became very obvious that National leadership has shifted to improving the delivery of services. Essentially, this model is a team concept with a focus on improvement in Veteran satisfaction and quality of service which also requires the Veteran to become more involved in their care.

Ongoing actions to improve the quality of life issues for the veterans and their families such as educational benefits have been upgraded and homeless veterans have received more funding. Agent Orange, Persian Gulf and Bosnia veterans have finally been acknowledged as having presumptive medical issues deemed service-connected, survivors of veterans and service member benefits. The establishment of an office for their advocacy, Secretary's of VA and Defense are now collaborating to provide better care of military personnel and VA is in the process of improving many other provider services to include customer friendlier attitudes. Please remember that government benefits must be applied for by the service member or their legal representative.

Thanks for continuing to provide information to retirees relative to educational studies, Warrant Officer staffing, and current active duty events; the Corps still does not have a program in place to update retired Warrant Officer on matters relating to operational matters in the same manner as other senior and flag officers.

Mr. President, thanks for the continued opportunity to serve and to give back to those that have served and still serving this great Nation. It has been a great pleasure to serve you and the Association and should you desire I am willing to continue to serving the **CORPS in any capacity requested.**

Respectfully submitted,

PERCY D. BUTLER  
CW4, USA, Retired